

WILLY WHYTE MICHEAL

Date of birth - 09/11/1996
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PROFESSIONAL SUMMARY

Web Designer, UX/UI Designer and a Technical support Representative with a proven track record of identifying performance issues and making updates to achieve optimal performance. Adequate in resolving complex network/website issues Outside the box thinker with the ability to identify customer issues in a timely manner. Ability to perform under pressure or deadline efficiently.

WORK EXPERIENCE

Lieberman
Start Date (January 2019)
End Date (July 2021)

Technical support
Responsibility

- Assisting customers resolve technical Issues.

- Assisting customers through system navigation and new features

BPO
Start Date (October,2021)
End Date (March,2022)
Website Designer and UX/UI Designer
Frontend Developer

Responsibility

- Designing, Upgrading and maintaining websites for clients.
- SEO Optimization and SMM on various platforms

EDUCATION

IUSBA (HIGHER INSTITUTE OF SCIENCE, ECONOMIC AND APPLIED BIOLOGY)
Bachelor of Science in Relations and Diplomacy
September. 2021

CCT (COMPLETE COMPUTERS & TECHNOLOGY)

Diploma in Web design & Development
Certificate in Programming
May. 2021

SKILLS

- * Web Design
- * Frontend Development
- * UX/UI
- * Linux (OS)

- * Adequate in resolving complex network/website issues
- * Stress resistant

- * Fast thinker

- * Goal Oriented

LANGUAGE

English Language- Native (Written and Spoken)